



Datum Solutions IBM Services

Datum a Gold IBM Partner for Case Management and Enterprise Content Management (ECM), a leading Gartner® Magic Quadrant® vendor across all ECM / Case Management solutions for all size organizations and industries.





Enterprise Content Management (ECM)

ECM is a means of organizing and storing an organization's document and content which are required for organizations across almost every process. The ECM capability is for companies that want to manage their structured as well as unstructured data in a manner which conforms to government regulations as well as support their unique operational requirements in an efficient and effective manner while complying with complex legal and compliance standards. This enables the organizations to truly become agile and future ready for their global operations which demand accurate and contextual data.

With content management, there is also need for availability of data to all users and customers securely across the country and possibly around the globe. Many organizations are targeting infrastructure in IBM's cloud and or SaaS offerings which deliver extreme and flexible capacity on demand as well as responsive cost implications. These services provide the much-needed mobility and the added storage for critical data securely accessible across the continents.

Organization Case Management

As with growing content there is also an increase in the diversity and complexity of instances requiring inputs from knowledge workers. IBM Case Manager (ICM) is a platform for designing and deploying solutions that help people gather the right content, apply analytics for faster, more accurate decisions, and act to assure better business outcomes. With IBM Case Manager, organizations bring focus to the chaos of content - both structured and unstructured - whether on premises or in the cloud, in the office or in the field with mobile devices.

IBM Case Manager (ICM) has been highly effective solution in multiple industry sectors like:

Insurance

In case of exceptional customer cases for Insurance firms, ICM helps managers allocate the cases to knowledge workers effectively by matching their experience to the complexity of the case. Thus, helping match the skillset required for each case. ICM allows for the managers to manage cases in bulk as well with tools to manage an entire departments workload, adjusting to dynamically changing environment.

Healthcare Provider

US Healthcare Provider (eg. Molina Health) - Improved distribution and response time to enterprise-wide HEDIS rate calculations and source validation to meet NCQA regulatory requirements. Also, additional risk mitigation by providing timely responses of case information to Centres for Medicare and Medicaid Services (CMS) which eliminate audits and potential penalties. It also helped reduce costs by eliminating outsource coding.

Financial Services

Financial Services Company (eg. American Equity Mortgage) - Customer achieved faster loan processing through automation and exception handling; higher customer satisfaction enabled through well-informed and timely action. This Case implementation is targeted to provide a 20 per-cent revenue improvement with no increase in staffing expenditure.

IBM

IBM has been a technology and solution leader in the information technology industry for decades. They have proven technology and solution offerings for multi-nationals across the globe. The IBM ECM platform is the leading solution in ECM technology with industry wide usage and proven track record. IBM offers a platform capable for large enterprises seeking to be agile and effective in the global context.

Datum Solutions IBM Services

We are one of the largest Gold IBM ECM and Case Management Specialty Partners in the world with ECM, BPM and Case Management Professionals worldwide. Datum specializes in leveraging technology to improve business process requiring both content/information and experts in optimizing decisions, while keeping focus on driving down costs and increasing work productivity with help of incorporating best practices.

Healthcare Provider

US Healthcare Provider (eg. Molina Health) - Improved distribution and response time to enterprise-wide HEDIS rate calculations and source validation to meet NCQA regulatory requirements. Also, additional risk mitigation by providing timely responses of case information to Centres for Medicare and Medicaid Services (CMS) which eliminate audits and potential penalties. It also helped reduce costs by eliminating outsource coding.



Who needs Datum Solutions IBM Services?



Organizations considering an investment in Operational automation where content, process and people are cornerstone elements



Business units wanting to modernize and consolidate existing environments in favour of an enterprise capability, leveraging Cloud based services.



Organizations desiring to optimize their operations and IBM ECM platforms



Business Leaders and Management who want to significantly streamline their ECM operations with their organization's growth and reliance on cognitive analytics



CIOs who wanting to leverage deep industry and business process expertise as well as leading technology to improve their business and deliver enterprise-wide value

Advantages of Datum Solutions IBM Services

Learn how you can leverage technology and transform your business with our business-driven solutions using a common platform and creating added value every day.

1. Experienced team of professionals

Professional team with a greater than 5 years' average experience in ECM/-Case Management/Cloud services. Aggregate total of over 100 years of leadership experience.

2. Right Size

Without the large company bureaucracy, we can custom tailor service solutions to the most complex or even the simplest customer challenges.

3. Global Support

With our offices spread around the globe we can offer our expertise and onsite assistance wherever required. Thus, supporting global fortune 500 organizations effectively.

Need to know more? Happy to Help.

Schedule a meeting with our team of experts

<https://outlook.office365.com/owa/calendar/DatumSolutions@datumsolutions.net/bookings/>

Or simply leave in your contact details in the link below, and one of our team members will reach out to you.

<https://www.dcgteam.com/contact-us/>

Global Presence



USA

**8520 Allison Point Blvd,
Suite 220**
Indianapolis, IN 46250
Tel: (+1) 317 790 6818
Fax: (+1) 317 863 1071

India - Hyderabad

**KTC Illumination Towers,
Plot#203/204/205/206**
Opposite WestInn Hotel
Madhapur, Hyderabad -
500 081

India - Bangalore

**Datum Cybertech India
Private Limited**
CPS House
23/2 Ulsoor Road, I Floor
Bangalore - 560042
Tel: (+91) 080 40981801

Romania

Datum Consulting Grup SRL
sos. Stefan cel Mare nr.5, bl.6,
scara A, etaj 1, ap.4, sector 2
Bucharest

UK

Suites 9&10 Park House
77-81 Bell Street
Reigate, Surrey, RH2 7AN
Tel: (+44) (0) 1737 233946

Spain

Gran Via de les Corts
Catalanes 145, local
08014 Barcelona
Tel: (+34) 93 180 70 31

Montenegro

Serdara Jola Piletića Br. 22
Podgorica
Tel: (+382) 67 508 033

Moldova

Datum Solutions SRL
Grigore Ureche 69,
Chisinau

Australia

161 Keilor Road
Essendon VIC 3040

Serbia

Vitezova Karadorđeve
zvezde 50
Belgrade
Tel: (+381) 69 35 25 171

About Datum Solutions

Datum Solutions is a privately held company founded in 2010 and located in Indianapolis, Indiana, USA. With global operation across eight countries, we specialize in providing Enterprise Content Management (ECM), Business Process Management (BPM), Case Management and Cloud based solutions to meet the business needs of operational departments of commercial businesses and government agencies. With over 300 ECM professionals on board and experience in 250 successfully implemented ECM projects worldwide, our project delivery model allows us to implement innovative technology solutions including managed and hosted outsourcing options which assist our clients in meeting their business goals.

Our Offerings:

- Business-IT Strategy Creation
- Business Value Identification
- Business Application Development
- Operations & Maintenance Optimization
- Data & Platform Migration
- Application Modernization
- RapidECM Product Family
- Industry Specific Accelerators
- Cloud and Hybrid Cloud Migration Services
- External Content Enablement
- Hosting & Managed Services
- Content Modernization

Office Address:

Datum Solutions, LLC
410 N Shortridge Road
Indianapolis, IN 46219

Telephone:

(+1) 317 790 6818

Fax:

(+1) 317 863 1071

Email:

info@datumsolutions.net

Website:

www.datumsolutions.net